

STAT

ROUTING AND RECORD SHEET

SUBJECT (Optional)

FROM:

Edward J. Maloney
Director of Information Technology

EXTENSION

NO.

DATE

31 Oct 86

TO: (Officer designation, room number, and building)

DATE

OFFICER'S INITIALS

COMMENTS (Number each comment to show from whom to whom. Draw a line across column after each comment.)

RECEIVED

FORWARDED

1.

DD/OIT

2.

DD/OIT-O

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DD/OIT-M

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C/IISG

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C/MISG

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SA/D&E

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C/GOG

11-4 KWW

Attached is a draft proposal to change the way that we do business with our DA office customers.

I would like your comments and thoughts by COB Wednesday 5 November.

Ed - I whole heartedly support your concept. There are some disadvantages that you state. However, I see it as OIT's job to minimize these disadvantages. I believe the advantages, mainly the customer owning the problem & setting priorities within the resources, offset the disadvantage. I believe each office should be required to obtain additional resources then initiatives that they justify and support thru the budget process. This will allow the offices to bear some of the pain and gain them ownership. It will be their system and not OIT's. We will need excellent communication with these groups on system architecture issues, as they are encouraged to "buy" commercial software. The current issue on CICS is an example?

lack of communication. I believe this concept should be... GPO 9988-4-101-327 x 00

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